

## ARE YOU A PERSON WHO IS UNDER 65 AND FROM A CULTURALLY OR LINGUISTICALLY DIVERSE BACKGROUND?

If so, we may be able to assist you, and the person who cares for you, to access culturally appropriate support services.

Our experienced staff are specifically trained to work with people from culturally and/or linguistically diverse backgrounds.



## CONTACT US

### Carer Advisory Service

Phone: 1800 242 636

(free call except from mobiles)

Email: [cas@carersqld.asn.au](mailto:cas@carersqld.asn.au)

### Head office

15 Abbott Street, Camp Hill  
Brisbane 3900 8100

### Brisbane North

236 Stafford Road  
Stafford 3624 1700

### Brisbane South

1/1414 Logan Road  
Mount Gravatt East  
3723 5001

### Cairns

1/320 Sheridan Street  
4031 0163

### Gold Coast

1/24 Cotton Street  
Nerang 5596 5726

### Hervey Bay

8/19-21 Torquay Road  
Pialba 4124 0922

### Ipswich

Level 3, 28-30 Thorn Street  
3454 0550

### Mackay

4/19 Palmer Street  
4944 0544

### Roma

144 McDowall Street  
4622 1270

### Rockhampton

1/83 West Street  
4921 4486

### Sunshine Coast

1/10 Wrigley Street  
Maroochydore  
5451 1882

### Toowoomba

632 Ruthven Street  
4635 8379

### Townsville

210 Ross River Road  
Aitkenvale, 4725 8853

[www.carersqld.asn.au](http://www.carersqld.asn.au)



Queensland  
Government

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# CULTURAL AND LINGUISTIC DIVERSITY PROGRAM



  
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## HOW CAN WE ASSIST YOU?

Our Cultural and Linguistic Diversity (CALD) program will:

- help you and your family understand what support services are available to you. This may include support from Queensland Community Care, the NDIS, Carers Queensland and other relevant services
- help determine if you are eligible for services
- assist you to contact and communicate with these services
- talk to individuals and other service providers to make sure you are getting the services you need

## AM I ELIGIBLE?

You are eligible for our Cultural and Linguistic Diversity (CALD) program if you:

- are from a CALD background and under 65 years old; and
- are a person with a medical problem, disability, mental illness, or a family member providing care for someone with these conditions; and
- you require basic support services to remain in your home, and support for the person who cares for you.

## HOW DO I ACCESS THIS PROGRAM?

To access the program, please contact Carers Queensland via phone 1800 242 636, email [cas@carersqld.asn.au](mailto:cas@carersqld.asn.au), or by visiting your local office.



## SERVICE PROVIDERS & COMMUNITY GROUPS

We provide CALD information, education and training to service providers and community groups. This may include:

- developing and providing training to service providers and community groups to help them understand CALD perspectives and issues
- promoting Carers Queensland and the CALD program at multicultural community events
- promoting collaboration, information sharing and best practice

## REQUESTS FOR CALD INFORMATION AND TRAINING

Carers Queensland can work with you to develop cultural information, awareness, and training resources that are tailored to meet the needs of your workplace or community.

Contact us now to make an appointment.