ARE YOU A PERSON WHO IS UNDER 65 AND FROM A CULTURALLY OR LINGUISTICALLY DIVERSE BACKGROUND?

If so, we may be able to assist you, and the person who cares for you, to access culturally appropriate support services.

Our experienced staff are specifically trained to work with people from culturally and/or linguistically diverse backgrounds.



CONTACT US

Carer Advisory Service

Phone: 1800 242 636 (free call except from mobiles) Email: cas@carersqld.asn.au

Head office

15 Abbott Street, Camp Hill Brisbane 3900 8100

Brisbane North

236 Stafford Road Stafford 3624 1700

Brisbane South

1/1414 Logan Road Mount Gravatt East 3723 5001

Cairns

1/320 Sheridan Street 4031 0163

Gold Coast

1/24 Cotton Street Nerang 5596 5726

Hervey Bay

8/19-21 Torquay Road Pialba 4124 0922

Ipswich

Level 3, 28-30 Thorn Street 3454 0550

Mackay

4/19 Palmer Street 4944 0544

Roma

144 McDowall Street 4622 1270

Rockhampton

1/83 West Street 4921 4486

Sunshine Coast

1/10 Wrigley Street Maroochydore 5451 1882

Toowoomba

632 Ruthven Street 4635 8379

Townsville

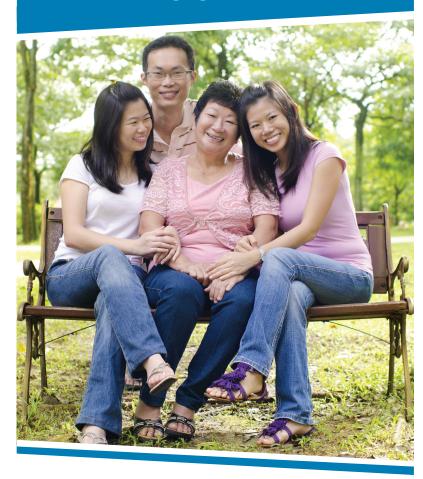
210 Ross River Road Aitkenvale, 4725 8853

www.carersqld.asn.au



Carers Queensland Ltd. ABN 20 061 257 725 ACN 618 755 490

CULTURAL AND LINGUISTIC DIVERSITY PROGRAM





AN AUSTRALIA THAT VALUES AND SUPPORTS ALL CARERS



HOW CAN WE ASSIST YOU?

Our Cultural and Linguistic Diversity (CALD) program will:

- help you and your family understand what support services are available to you. This may include support from Queensland Community Care, the NDIS, Carers Queensland and other relevant services
- help determine if you are eligible for services
- assist you to contact and communicate with these services
- talk to individuals and other service providers to make sure you are getting the services you need

AM I ELIGIBLE?

You are eligible for our Cultural and Linguistic Diversity (CALD) program if you:

- are from a CALD background and under 65 years old; and
- are a person with a medical problem, disability, mental illness, or a family member providing care for someone with these conditions; and
- you require basic support services to remain in your home, and support for the person who cares for you.

HOW DO I ACCESS THIS PROGRAM?

To access the program, please contact Carers Queensland via phone 1800 242 636, email cas@carersqld.asn.au, or by visiting your local office.





SERVICE PROVIDERS & COMMUNITY GROUPS

We provide CALD information, education and training to service providers and community groups. This may include:

- developing and providing training to service providers and community groups to help them understand CALD perspectives and issues
- promoting Carers Queensland and the CALD program at multicultural community events
- promoting collaboration, information sharing and best practice

REQUESTS FOR CALD INFORMATION AND TRAINING

Carers Queensland can work with you to develop cultural information, awareness, and training resources that are tailored to meet the needs of your workplace or community.

Contact us now to make an appointment.