

Team Leader, LAC

## KEY SELECTION CRITERIA

Toowoomba Service Area

Job Reference Number: TTL2018



Carers Queensland is a NDIS Partner delivering the NDIS in your community

Team Leader, LAC	
<b>Qualifications</b>	Minimum: Qualification in Management, Quality, HR, Business or similar
<b>Experience</b>	Minimum three years' experience in managing & leading complex multidisciplinary service teams. Demonstrated experience working in the human services sector. Experience working with, or a sound understanding of persons with disability, carers, Aboriginal & Torres Strait Islander persons, and persons from culturally diverse communities. Lived experience of disability will be highly regarded.
<b>KSC 1</b>	Ability to develop and implement policies, processes and systems that support high quality and flexible service delivery.
<b>KSC 2</b>	Demonstrated leadership and staff management skills including the ability to provide mentoring, guidance, performance management, and appropriate training.
<b>KSC 3</b>	High level communication skills (both written and verbal) and the ability to build rapport and adapt skills according to the audience or target group involved.
<b>KSC 4</b>	Excellent decision making skills including the ability to analyse need and measure risk.
<b>KSC 5</b>	Demonstrated ability to meet organisational targets and deadlines.
<b>KSC 6</b>	Demonstrated ability to apply person centred approaches to service planning, service provision and social inclusion.
<b>KSC 7</b>	The ability to support individuals, families and carers to gain the skills, confidence & expertise required to plan for their future
<b>KSC 8</b>	Proficiency in Information, Communication & Technology practices.
<b>KSC 9</b>	Demonstrated ability to contribute to positive workplace cultural and practices.
<b>KSC 10</b>	Current Queensland open driving licence is desirable Working with Children Check clearance is mandatory Working with Persons with Disability Check clearance is mandatory National Criminal History Check clearance is mandatory